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To Our Valued Customers:

2015 will mark five years since Covaris ended production of the S2 and E210 Series instruments and introduced our M220, S220, and E/LE220 Series of Focused-ultrasonicators, which provide upgraded performance capabilities, electronics, and software compatible with current Windows operating systems. Covaris will be ending service contracts and support for S2 and E210 Series instruments on June 30th, 2016, so we are offering a special Trade-In Program. This one-time program has been developed to minimize down-time to our customers who are often in 24/7 operations.

Service Contracts

Service Contracts for the S2 and the E210 may be renewed for *one additional year*, upon expiration, prior to June 30th, 2015. Service Contracts expiring after June 30th, 2015 may be renewed, but will be pro-rated and terminate on June 30th, 2016, when service support for S2 and E210 instruments will end.

Trade-In Program

Purchase a new Covaris Focused-ultrasonicator and we will provide a Trade-In Credit for your retired instrument. Act by March 31st, 2016, and we will provide an Additional Credit. Further, as new instruments carry a 12 month warranty, customers taking advantage of these offers will make an additional first year saving on the cost of a Service Contract to defray against their upgrade. Unused S2 or E210 Service Contract time will be allocated to a Service Contract for the new instrument.

We look forward to working with you during this transition.

Please contact us at SalesInformation@covarisinc.com for pricing information or if you have any questions about this program.

Best Regards,

Paul O'Shaughnessy
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